FAIZAN AHSAN

AI AUTOMATION SPECIALIST | WEB DEVELOPER

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PROFESSIONAL SUMMARY

AI Automation Specialist and Web Developer focused on building workflow automations, conversational and voice AI assistants, AI-powered document workflows, and responsive web applications. Hands-on experience with n8n, Make.com, Gemini API, Firebase, JavaScript, and related tools. Project work includes appointment and inquiry handling, resume screening, lead capture, notifications, and interactive portfolio experiences. Brings customer-service experience in an automotive dealership and a practical understanding of customer communication, scheduling, and follow-up. Seeking remote and freelance opportunities.

CORE SKILLS

Automation & Integrations: n8n, Make.com, Zapier, APIs, webhooks, Google Apps Script

AI & Conversational Systems: Gemini API, Google AI Studio, prompt design, output evaluation, Voiceflow, Botpress, Vapi.ai, ElevenLabs

Web Development: HTML, CSS, JavaScript, Python, Firebase, GitHub, Three.js

Business Workflows: Lead capture, CRM workflows, appointment scheduling, notifications, reporting, document extraction

Client & Delivery: Requirements gathering, customer communication, testing, documentation, ongoing support

SELECTED PROJECTS

Voice AI Appointment Assistant — Automotive Dealership

Tools: Vapi.ai, Voice AI, appointment scheduling

- Configured and deployed a voice AI assistant to handle appointment booking and customer inquiries for an automotive dealership.
- Structured call flows and responses around dealership conversations, informed by customer-service experience.

AI-Powered CV Screening & Evaluation Automation

Tools: n8n, Gemini API, Google Drive, Google Sheets, Gmail

- Built a workflow to retrieve resumes from email, store files in Google Drive, and evaluate candidate information with Gemini AI.
- Recorded results in Google Sheets to create a consistent, recruiter-ready review list and reduce manual screening steps.

School Admission Inquiry & Lead Outreach Automation

Tools: n8n, Gmail, Google Sheets, Slack, Google Tasks

- Created workflows to capture admission inquiries, log lead details, and notify staff through Slack.
- Added follow-up outreach and task reminders to help staff track inquiries and respond promptly.

WorkBee — Freelance Marketplace Platform

Tools: HTML, CSS, JavaScript, Firebase

- Built a responsive freelance marketplace prototype with core client and freelancer flows.
- Used Firebase for hosting and database functionality.

3D Interactive Portfolio with AI Chatbot

Tools: Three.js, Google AI Studio, n8n webhook

- Created an interactive 3D portfolio experience with an AI chatbot connected through an n8n webhook for visitor engagement.

Google Forms Automation Scripts

Tools: Google Apps Script

- Wrote trigger-based scripts for email notifications and form-data handling to reduce manual follow-up.

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

Google AI Professional Certificate — Google / Coursera | Completed October 9, 2026

Completed eight courses covering AI fundamentals, brainstorming and planning, research and insights, writing and communication, content creation, data analysis, app building, and app deployment. Developed a portfolio of AI artifacts and practiced prompting, output evaluation, and responsible use of AI tools.

Verification: coursera.org/verify/professional-cert/BT7FJ6CPCPMK

WORK EXPERIENCE

Customer Service Representative — Automotive Dealership

- Handled customer service calls and scheduled oil-maintenance appointments for dealership customers.
- Maintained customer relationships through clear, courteous, and timely communication.
- Built practical insight into customer scheduling and follow-up challenges relevant to customer-facing automation and voice AI.

ADDITIONAL INFORMATION

Availability: Remote and freelance opportunities | Location: Pakistan